



BULLETIN

EDITORS NOTE

Welcome to our September Bulletin. Another year has flown by.

Last month we included a Store Readiness Checklist to allow you to make sure all security and preparation procedures are in place for Christmas. If you require any assistance or have any queries about the checklist, please do not hesitate to contact the Crime Prevention Offices on 0861 101 726.

In our Bulletin this month we give a training update, the statistics on the ERS and IMS, our new contact for the Amavouzo System and our regular interview with our Store Representatives.

TRAINING UPDATE

"The training at Builders Warehouse was very successful. I enjoyed the interaction and participation with all the questions and queries. This assisted Martin and I to understand the operation of their businesses and the problems they experience!"

On the 12th September I went to see Fanie van Dyk from Supply Chain Services regarding IMS. He was very excited about being on board and able to load incidents onto our website themselves. I explained to him how the information is used as well as the

importance of having the correct information of ALL crime incidents. He also provided me with the contact details of all the other branches in order to get them as participants as well.

On 21st September Selma and I went to Centurion at Charles Lowings' invitation to talk to SPAR owners to introduce the CGC Crime Prevention Programme. They found it very informative, although they will still only be loading schedule 1-incidents as requested by Keith, at least for the time being. Every store owner who attend-

ed received a username and password in order to load incidents themselves. They were very interested in receiving statistics and basic feedback. Charles was also very helpful in certain legal matters regarding criminal information and other security discussions.

There were many queries regarding the efficiency and security of ID cards from these groups but they were satisfied with the assurances given."

Marijke Marias
 IMS Administrator and Trainer

IMS (INCIDENT MANAGEMENT SYSTEMS)

JAN-SEPT 2005	RAND VALUE
Burglary	8,624,181
Armed Robbery	12,658,272
CIT	4,528,054
Hi-jacking	1,902,305
Theft	2,871,126
Delivery fraud	2,835
Fraud	960,143
	31,546,645

The graph shows the total value of loss per incident type for 2005 to date:

The above graph shows the total value of loss for all incident types from January 2005 up to and including September 2005. The loss in burglaries has increased: this incident type needs to be focused on in more detail. It is very difficult as these incidents take place after trading hours. Although the loss is great, there is no loss of life in these cases.

The value of loss for Armed Robberies has remained moderate, this is a great win. The Armed Robberies are violent incidents and so these incidents are given priority, being closely watched by the Programme, together with our SAPS.

The value of loss in Delivery Fraud has dropped from last year's total between January

and September of R50,190.57 to R2,835.00; this is a great achievement.

Remember "Clear Cash, Clear Crime". By getting the cash out of the reach of criminals, by clearing tills and storing all cash in the appropriate drop safes you become less of a target.

EVENTS CALENDAR

The events calendar has been a little empty. All businesses are gearing up for the festive season so the members' meetings, training and committee meetings will commence on a new and fresh foot in 2006.

TIP & TACTIC FOR THE MONTH

This month's Tip & Tactic is specifically focused on the Logistics' members of the Programme. As Christmas draws near preparation, extra caution and awareness should be practiced. There is a great deal of money in the retail industry at this time - stores and customers. Please try to keep a non cash environment. Rather shop with your cards, and stores - clear tills as often as possible.



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DRIVERS & THEIR COMPANIES

- + Equip vehicles with anti-theft devices.
- + When delivering assign 2 employees per vehicle, 1 to remain inside the vehicle while the delivery takes place.
- + Encourage drivers to report all suspicious activity.
- + Educate the drivers on deterrent methods and safety tips.
- + Introduce procedures to be followed when delivering goods.
- + Arrange, with companies receiving deliveries, for secure parking.
- + Report all theft incidents immediately to your nearest Police Station; make sure you get a case number.
- + Never leave your vehicle unlocked, even for just a minute or two.
- + Please use the anti-theft devices.
- + Remain vigilant at all times.
- + Alert your employer of all suspicious situations.

ERS (EMPLOYER'S REFERENCE SITE)

As can be seen from the table below, the ERS database has grown dramatically since we first started in 2003. This benefits you as members, as the more profiles on the database, the higher percentage of positive matches.

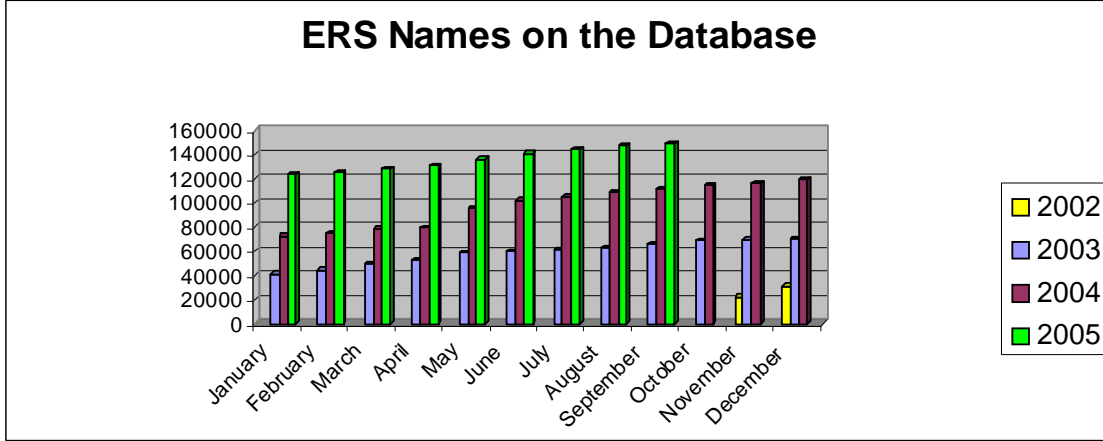
THE ENTIRE INDUSTRY STATS

NAMES ON DATABASE

	2003	2004	2005
January	41,500	72,508	123,708
February	44,500	74,565	125,039
March	49,600	78,477	128,617
April	53,000	79,105	131,055
May	58,000	95,562	136,178
June	60,500	102,336	140,898
July	62,000	105,316	144,370
August	63,000	109,396	147,682
September	66,000	112,365	149,117
October	68,903	114,421	
November	69,605	116,057	
December	70,183	119,820	



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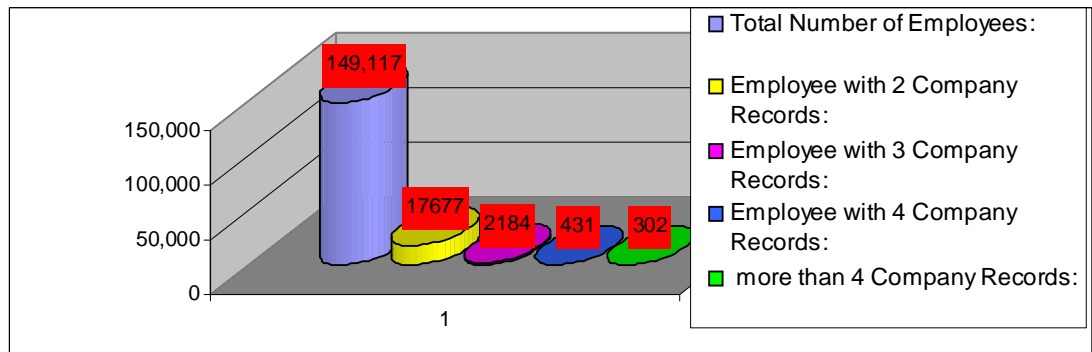


Below is a break down - this indicates the records or employees that have 2 or more company records for employment history.

Break down on employees and work history records.

Total Number of Employees:	149,117
Employee with 2 Company Records:	17677
Employee with 3 Company Records:	2184
Employee with 4 Company Records:	431
More than 4 Company Records:	302

ERS



AMAVOUZO (SMS INSTANT ALERT SYSTEM)

In the New Year the SMS System will be complete after the new development that it is currently undergoing. Joey Mngibanyoni has now taken the Amavouzo system under her wing and will be managing the cleaning, updating and maintenance of the database. If you would like to change, update or add your cell phone number to the database, please contact her on 0861 101 726.



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INTERVIEW WITH BOB BEDINGHAM WOOLWORTHS REPRESENTATIVE FOR CGC CRIME PREVENTION PROGRAMME



- 1. WHAT IS YOUR ROLE AND OBJECTIVE IN THE CGC CRIME PREVENTION ORGANISATION?**
CGCSA CPP (Crime Prevention Programme) is committed to providing a safe environment for retail customers and staff to shop and work and my role is to assist the organisation to achieve this objective.
- 2. HOW LONG HAVE YOU BEEN INVOLVED IN THE CPP?**
Three years.
- 3. WHAT HAS BEEN THE MOST EFFECTIVE INITIATIVE LAUNCHED BY THE PROGRAMME?**
The "Incident Management System". As this retail industry crime data base grows it will provide invaluable intelligence to identify high risk centres and geographical areas, enable retailers to implement an appropriate level of security protection and ensure correct focus by law enforcement agencies.
- 4. WHERE DO YOU SEE THE PROGRAMME'S DEVELOPMENT IN THE FUTURE?**
Currently most business sectors have similar crime prevention organisations all operating independently of each other. Whilst the various organisations will always serve their own business sector, lines of communication will be developed to maximise use of intelligence and resources to achieve common objectives.
- 5. WHAT MESSAGE WOULD YOU LIKE TO GIVE OTHER MEMBERS (AND NON-MEMBERS) OF THE PROGRAMME ABOUT THEIR PARTICIPATION AND POTENTIAL BENEFIT?**
CGCSA CPP has achieved a great deal since its inception but still has a long way to go. Successes achieved to date could not have been delivered without the total commitment of participating companies. To achieve our ultimate objectives participation by all major retailers is crucial.